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Qservice - 540B Ops - Service Sample - Qservice

540B

Thermal Transfer Standard

Instruction Manual

P/N 294033
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WARRANTY

Notwithstanding any provision of any agreement the following warranty is exclusive:

The JOHN FLUKE MFG. CO., INC., warrants each instrument it manufactures to be free from defects in material and workmanship under normal use and service for the period of 1 year from date of purchase. This warranty extends only to the original purchaser. This warranty shall not apply to fuses, disposable batteries (rechargeable type batteries are warranted for 90 days), or any product or parts which have been subject to misuse, neglect, accident, or abnormal conditions of operations.

In the event of failure of a product covered by this warranty, John Fluke Mfg. Co., Inc., will repair and calibrate an instrument returned to an authorized Service Facility within 1 year of the original purchase, provided the warrantor's examination discloses to its satisfaction that the product was defective. The warrantor may, at its option, replace the product in lieu of repair. With regard to any instrument returned within 1 year of the original purchase, said repairs or replacement will be made without charge. If the failure has been caused by misuse, neglect, accident, or abnormal conditions of operations, repairs will be billed at a nominal cost. In such case, an estimate will be submitted before work is started, if requested.

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If any failure occurs, the following steps should be taken:

1. Notify the JOHN FLUKE MFG. CO., INC., or nearest Service facility, giving full details of the difficulty, and include the model number, type number, and serial number. On receipt of this information, service data, or shipping instructions will be forwarded to you.
2. On receipt of the shipping instructions, forward the instrument, transportation prepaid. Repairs will be made at the Service Facility and the instrument returned, transportation prepaid.

SHIPPING TO MANUFACTURER FOR REPAIR OR ADJUSTMENT

All shipments of JOHN FLUKE MFG. CO., INC. instruments should be made via United Parcel Service or "Best Way" prepaid. The instrument should be shipped in the original packing carton; or if it is not available, use any suitable container that is rigid and of adequate size. If a substitute container is used, the instrument should be wrapped in paper and surrounded with at least four inches of excelsior or similar shock-absorbing material.

CLAIM FOR DAMAGE IN SHIPMENT TO ORIGINAL PURCHASER

The instrument should be thoroughly inspected immediately upon original delivery to purchaser. All material in the container should be checked against the enclosed packing list. The manufacturer will not be responsible for shortages against the packing sheet unless notified immediately. If the instrument is damaged in any way, a claim should be filed with the carrier immediately. (To obtain a quotation to repair shipment damage, contact the nearest Fluke Technical Center.) Final claim and negotiations with the carrier must be completed by the customer.

The JOHN FLUKE MFG. CO., INC. will be happy to answer all applications or use questions, which will enhance your use of this instrument. Please address your requests or correspondence to: JOHN FLUKE MFG. CO., INC., P.O. BOX C9090, EVERETT, WASHINGTON 98206, ATTN: Sales Dept. For European Customers: Fluke (Holland) B.V., P.O. Box 5053, 5004 EB, Tielburg, The Netherlands.

*For European customers, Air Freight prepaid.

John Fluke Mfg. Co., Inc., P.O. Box C9090, Everett, Washington 98206

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